

BUS STOP FILMS

PRIVACY POLICY

Our Promise to You

Bus Stop Films values your privacy. We follow the law to keep your personal information safe and respect your rights.

1. What Information We Collect

- Your Name – So we know who you are.
- Contact Details – Like your phone number or email to keep in touch.
- Age and Gender – To help us understand who is using our programs.
- Medical or Accessibility Needs – So we can support you in the best way possible.
- Photos and Videos – If you agree, we might use these to show our work.

2. Why We Collect This Information

- To Support Your Learning – We need some information to help us provide the right help and resources.
- For Safety – Knowing about any medical or accessibility needs helps us keep everyone safe.
- To Keep in Touch – We might contact you about workshops, events, or important information.
- To Improve Our Programs – We learn from your experiences to make Bus Stop Films better for everyone.

3. How We Keep Your Information Safe

- Private Storage – We store your information securely so only people who need it can access it.
- No Sharing – We do not share your information with anyone outside Bus Stop Films without your permission unless required by law.
- You're in Control – You can ask us to update or delete your information at any time.

4. How Long We Keep Your Information

- We keep your information only as long as we need it. After that, we safely delete it.

5. Your Rights

- Ask to See Your Information – You can ask to see what information we have about you.
- Ask to Update or Delete Information – If any information is wrong or you no longer want us to have it, you can ask us to update or delete it.
- Say No to Photos or Videos – If you do not want your photos or videos used, you can say no, and we will respect that.

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6. Who to Contact

- If you have any questions, need help, or want to know more about how we use your information, contact us at:
 - Email: hello@busstopfilms.com.au
 - Post Address: 86-88 Carlton Parade, Carlton NSW 2218.

